



Selecting and Managing Subscriptions

Selecting a subscription

Device subscriptions are selected within your Device Inventory, against each individual device. To select a plan against a new device in your inventory, click select plan and you will be presented with subscription options.

Once you have assigned the device and selected a subscription plan, the device will become available to install on a Site.

The screenshot shows the PERDIXPro interface with the 'Inventory' section selected. The 'Devices' tab is active, displaying a table of devices. The table has columns: Perdix Pro ID, Device Label, Device Type, Assigned To, Installed In, Subscription, Model Name, IMEI Number, SIM, and History. Two devices are listed: PPE01386 (BolyGuard Camera) and PPE00810 (4G Tracker). The 'Subscription' column for the 4G Tracker device shows a red 'Select Plan' button, which is circled in red. The 'Assigned To' column for the 4G Tracker device shows an 'ASSIGN' button. The 'Subscription' column for the BolyGuard Camera device shows a 'PROFESSIONAL' button. The 'History' column for both devices shows a 'VIEW' button. The bottom of the table shows 'Results: 1-2 of 2' and '10 per page'.

Device subscriptions

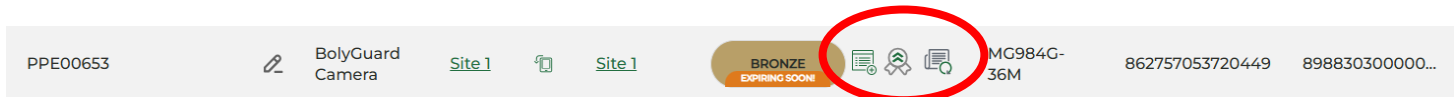
Subscriptions for our various devices differ due to the nature of the devices and their purpose. For example, our trap tags provide one level of subscription relating only to period of use. However, our camera subscriptions provide a range of levels of subscriptions offering different image credit amounts, as well as periods of use.

When choosing a subscription to suit your project, you can also apply the cost to the organisation account, or to a pre-prepared costs centre - see Adding Cost Centres. This allows costs relating to the account's devices within the Device Inventory to be separated for invoicing and budgeting needs.

The screenshot shows the 'Current Subscription' modal in the PERDIXPro interface. The modal has a 'Subscription State' dropdown set to 'ACTIVE'. It shows 'Current Usage Limit: 449' and 'Remaining Usage Limit: Unlimited'. The 'Start Date' is 'May 25th 2025' and the 'End Date' is 'May 25th 2026'. The 'Billing Level' section has two radio buttons: 'Organization' (selected and circled in red) and 'Cost Center'. Below this, there are two subscription plans: 'BRONZE' and 'SILVER'. The 'BRONZE' plan has four options: '12 Months £7 / Month', '6 Months £8 / Month', '3 Months £9 / Month', and '1 Month £10 / Month'. The 'SILVER' plan has four options: '12 Months £10 / Month', '6 Months £11 / Month', '3 Months £12 / Month', and '1 Month £13 / Month'. The modal also includes a 'History' section on the right with a 'Refresh' button and a list of previous subscriptions.

Managing subscriptions

Subscriptions run for selected the time periods, i.e. 1 month, 3 months, 6 months, 12 months. The platform allows you to manage your subscriptions to ensure uninterrupted monitoring, by utilising the following features with your Device Inventory:



Add Top Up Plan

For example, if a camera has a Silver subscription for 3 months, that will allocate 1000 image credits to that camera per month. If the camera exceeds the 1000 credit image allowance for a month, it will stop sending images until the 1000 image upload allocation refreshes the following month. In this scenario, if a camera runs out of image credits within a month, further image credits can be purchased by adding a Top Up Plan.

To check the number of image credits remaining within a month, navigate to your **Device Inventory** and click the subscription label (i.e. Bronze, Silver, Gold) and the subscription window that appears will show you how long is left on the subscription, as well as the remaining image credits for the current month.

Upgrade Plan

Cameras provide 3 levels of subscriptions of Bronze, Silver and Gold, offering different allocations of image credits. If, during your project, you feel you will require more image credits per month, you can upgrade your subscription plan.

Extend Plan

The platform allows for subscriptions to be pre-planned to suit your project needs. Click Extend plan to select a new plan before the current plan has expired.

Related alarms (see Alarms and Notifications)

Alarms are available to set on the platform to notify of various device and system activities, including subscription expiry and camera allowance usage limits. Device and system alarms can be enabled by navigating to **Alarms** under the relevant tab.

Camera Allowance Usage Limit

Navigate to **Settings > Alarm Settings** and select which User Roles can receive these alerts. In More Settings state the % threshold for an alert to be triggered. Under Actions, you can create your own SMS or email messages templates.

Alarm Type	Enabled User Roles			Actions	
Battery Low	Account Ad...	Tracking Ent...	+3 ▾	More Settings	 
Camera Allowance Usage Limit	Account Ad...	Tracking Ent...	+3 ▾	More Settings	 
Data Usage Limit	Account Ad...	Tracking Ent...	+3 ▾	More Settings	 
Heartbeat Missing	Account Ad...	Tracking Ent...	+3 ▾	More Settings	 
Subscription Expiry	Account Ad...		▾	More Settings	 
					RESET SAVE

Subscription Alarm

Navigate to **Settings > Alarm Settings** and select which User Roles can receive these alerts. In More Settings state the subscription expire threshold (in days) for an alert to be triggered. Under Actions, you can create your own SMS or email messages templates.

For individual Users with the chosen User Roles who need to receive these alerts, will need to switch on these alerts within their own access to the account, by navigating to **Alarms > SMS & Email Configuration** and choosing to receive the alerts by SMS or email (SMS requires SMS credits to be purchased via **Account > Add Ons**, and email is free).

 SMS & Email Configuration